

SHIELDS PSYCHIATRY

COMPREHENSIVE AND COMPASSIONATE CARE

Your Right to Receive a Good Faith Estimate

Information for patients who are uninsured or choosing not to use insurance

You Have the Right to a Good Faith Estimate

Under the federal No Surprises Act, if you do not have health insurance or you choose not to use your health insurance to pay for your care, you generally have the right to receive a **Good Faith Estimate** explaining how much your health care is expected to cost.

The estimate is based on the information known when it is prepared and includes the expected charges for items or services reasonably expected to be provided by Shields Psychiatry.

When You Can Expect an Estimate

You may request a Good Faith Estimate before scheduling care. If you schedule an appointment at least 3 business days in advance, you generally must receive an estimate before the service.

WHEN CARE IS SCHEDULED	WHEN THE ESTIMATE IS GENERALLY PROVIDED
3-9 business days in advance	Within 1 business day after scheduling
10 or more business days in advance	Within 3 business days after scheduling
Estimate requested before scheduling	Within 3 business days after the request

Keep Your Estimate

Keep a copy of your Good Faith Estimate so you can compare it with your bill. Actual services and charges may differ if your clinical needs change or additional services are reasonably necessary.

If Your Bill Is Higher Than Your Estimate

If a bill from Shields Psychiatry is **at least \$400 more** than the total expected charges shown for Shields Psychiatry on your Good Faith Estimate, you may be eligible to use the federal patient-provider dispute resolution process. You may also contact Shields Psychiatry to ask questions about the bill or discuss the charges.

Questions or Requests

To request a Good Faith Estimate or ask questions about expected charges, contact Shields Psychiatry at **(610) 699-8800** or **info@shieldspsychiatry.com**.

For more information about your rights under the No Surprises Act or the patient-provider dispute resolution process, visit the Centers for Medicare & Medicaid Services (CMS) medical billing rights resources or call the No Surprises Help Desk at **1-800-985-3059**.

Shields Psychiatry

Blue Bell • Bryn Mawr

610-699-8800 • info@shieldspsychiatry.com

www.shieldspsychiatry.com